

FCC Form 481 - Carrier Annual Reporting
 Data Collection Form
 FCC Mail Room
 Date Received: 10/17/2013

<010> Study Area Code 351251
 <015> Study Area Name MADIAPOLIS TEL CO
 <020> Program Year 2014
 <030> Contact Name: Person USAC should contact with questions about this data Angie Rupe
 <035> Contact Telephone Number: 319-394-3456
 Number of the person identified in data line <030>
 <039> Contact Email Address: arupe@mtctech.net
 Email of the person identified in data line <030>

ANNUAL REPORTING FOR ALL CARRIERS
 S4.515 Completion Required S4.422 Completion Required

(check box when complete)

<100> Service Quality Improvement Reporting (complete attached worksheet) ☐ ☐

<200> Outage Reporting (voice) (complete attached worksheet) ☒ ☒

<210> ☒ <-- check box if no outages to report

<300> Unfulfilled Service Requests (voice) ☒ ☐

<310> Detail on Attempts (voice) (attach descriptive document) ☐ ☐

<320> Unfulfilled Service Requests (broadband) ☒ ☐

<330> Detail on Attempts (broadband) (attach descriptive document) ☐ ☐

<400> Number of Complaints per 1,000 customers (voice) ☒ ☒

<410> Fixed 0.0

<420> Mobile

<430> Number of Complaints per 1,000 customers (broadband) ☒ ☐

<440> Fixed 0.0

<450> Mobile

<500> Service Quality Standards & Consumer Protection Rules Compliance (check to indicate certification) ☒ ☒

<510> 351251_IA_510 (attach descriptive document) ☒ ☒

<600> Functionality in Emergency Situations (check to indicate certification) ☒ ☒

<610> 351251_IA_610 (attach descriptive document) ☒ ☒

<700> Company Price Offerings (voice) (complete attached worksheet) ☐ ☐

<710> Company Price Offerings (broadband) (complete attached worksheet) ☐ ☐

<800> Operating Companies and Affiliates (complete attached worksheet) ☒ ☒

<900> Tribal Land Offerings (Y/N)? ☐ ☒ (if yes, complete attached worksheet) ☒ ☐

<1000> Voice Services Rate Comparability (check to indicate certification) ☐ ☐

<1010> (attach descriptive document) ☐ ☐

<1100> Terrestrial Backhaul (Y/N)? ☒ ☐ (if not, check to indicate certification) ☒ ☐

<1110> (complete attached worksheet) ☐ ☐

<1200> Terms and Condition for Lifeline Customers (complete attached worksheet) ☐ ☒

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000> (check to indicate certification) ☐ ☐

<2005> (complete attached worksheet) ☐ ☐

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000> (check to indicate certification) ☒ ☐

<3005> (complete attached worksheet) ☒ ☐

No. of Copies rec'd 041
 List ABCDE

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	351251
<015>	Study Area Name	MEDIAPOLIS TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Angie Rupe
<035>	Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<039>	Contact Email Address - Email Address of person identified in data line <030>	arupe@mtctech.net
<110>	Has your company received its ETC certification from the FCC?	<input checked="" type="radio"/> (yes / no)
<111>	If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	<input type="radio"/> (yes / no)

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing \$ 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<113> Maps detailing progress towards meeting plan targets
 <114> Report how much universal service (USF) support was received
 <115> How (USF) was used to improve service quality
 <116> How (USF) was used to improve service coverage
 <117> How (USF) was used to improve service capacity
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Study Area Code

 <015> Study Area Name |

Program Year

030>	Contact Name - Person USAC should contact regarding this data	Angie Rupe
------	---	------------

	Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<035>		

Contact Email Address - Email Address of person identified in data line <030> arupe@mtctech.net

[illegible]

FCC Form 481
OMB Control No. 3040-0086/OMB Control No. 3050-0019
July 2013

[illegible]

<010>	Study Area Code	351251
<015>	Study Area Name	MEDIANPOLIS TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Angie Rupe
<035>	Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<039>	Contact Email Address - Email Address of person identified in data line <030>	arupe@mtcctech.net

[illegible]

[illegible]

(300) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0086/OMB Control No. 3060-0019
July 2013

<010>	Study Area Code	351251
<015>	Study Area Name	MEDIAPOLIS TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Angie Rupe
<035>	Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<039>	Contact Email Address - Email Address of person identified in data line <030>	arupe@mtctech.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

If your company serves Tribal lands, please select (Yes, No, NA) for each of these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Select (Yes, No, NA)	
	<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
	<922> Feasibility and sustainability planning;
	<923> Marketing services in a culturally sensitive manner;
	<924> Compliance with Rights of way processes
	<925> Compliance with Land Use permitting requirements
	<926> Compliance with Facilities Siting rules
	<927> Compliance with Environmental Review processes
	<928> Compliance with Cultural Preservation review processes
	<929> Compliance with Tribal Business and Licensing requirements.

Name of Attached Document (.pdf)

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 383

OMB Control No. 3060-0936/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351251
<015>	Study Area Name	MEDIAPOLIS TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Angie Rupe
<035>	Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<039>	Contact Email Address - Email Address of person identified in data line <030>	arupe@mtctech.net

Please check this box to confirm no terrestrial backhaul
options exist within the supported area pursuant to § 54.313(G) ☐

Please check this box to confirm the reporting carrier offers
broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G) ☐

1210 Terms and Conditions for Lifeline Customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-9986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351251
<015>	Study Area Name	MEDIAPOLIS TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Angie Rupe
<035>	Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<039>	Contact Email Address - Email Address of person identified in data line <030>	arupe@mtctech.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

351251_IA_1210

Name of attached document (.pdf)

<1220> Link to Public Website

www.mtctech.net

HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

☒

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

☐

<1222> Details on the number of minutes provided as part of the plan,

☐

<1223> Additional charges for toll calls, and rates for each such plan.

<010>	Study Area Code	351251
<015>	Study Area Name	METAPOLIS TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Angie Rupe
<030>	Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<033>	Contact Email Address - Email Address of person identified in data line <030>	arupe@atttech.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

<2010>	Incremental Connect America Phase I reporting	
	2nd Year Certification (47 CFR § 54.313(b)(1))	
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	
<2012>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2013>	2013 Frozen Support Certification	
<2014>	2014 Frozen Support Certification	
<2015>	2015 Frozen Support Certification	
	2016 and future Frozen Support Certification	
<2016>	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
	Certification Support Used to Build Broadband	
<2017>	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2018>	3rd year Broadband Service Certification	
<2019>	5th year Broadband Service Certification	
<2020>	Interim Progress Certification	

Name of Attached Document Listing Required Information

<01>	Study Area Code	351251
<01S>	Study Area Name	MEDIAPOLIS TEL CO
<02>	Program Year	2014
<02S>	Contact Name - Person USAC should contact regarding this data	Angie Rupe
<03>	Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<03S>	Contact Email Address - Email Address of person identified in data line <030>	arupe@mtctech.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan	Name of Attached Document Listing Required Information	(Yes/No)
(3010) Milestone Certification (47 CFR § 54.313(f)(1)(ii)) Please check this box to confirm that the attached PDF , on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		<input checked="" type="checkbox"/> (Yes/No) <input checked="" type="checkbox"/> (Yes/No)
(3011) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/> <input checked="" type="checkbox"/>
(3012) PDF of Balance Sheet, Income Statement and Statement of Cash Flows If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	351251__IA_3016	<input checked="" type="checkbox"/> (Yes/No)
(3013) If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
(3014) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
(3015) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		<input checked="" type="checkbox"/>
(3016) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/> <input checked="" type="checkbox"/>
(3017) Underlying information subjected to an officer certification.		<input type="checkbox"/> <input checked="" type="checkbox"/>
(3018) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/> <input checked="" type="checkbox"/>
(3019) Attach the worksheet listing required information		<input type="checkbox"/> <input checked="" type="checkbox"/>

Certification - Reporting Carrier Data Collection Form	ECC Form 481 OMB Control No. 3065-0066/QMB Control No. 3060-0019 July 2013
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<010> Study Area Code	351251
<015> Study Area Name	MEDIAPOLIS TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Angie Rupe
<035> Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<039> Contact Email Address - Email Address of person identified in data line <030>	arupe@mtctech.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	MEDIAPOLIS TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE
Date	10/08/2013
Printed name of Authorized Officer:	Angie Rupe
Title or position of Authorized Officer:	Office Manager
Telephone number of Authorized Officer:	3193943456
Study Area Code of Reporting Carrier:	351251
Filing Due Date for this form:	10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 421 OMB Control No. 3050-1065/OMB Control No. 3050-0013 July 2013
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<010> Study Area Code	351251
<015> Study Area Name	MEDIAPOLIS TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Angie Rupe
<035> Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<039> Contact Email Address - Email Address of person identified in data line <030>	arupe@mtctech.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

<010>	Study Area Code	351251
<015>	Study Area Name	MEDIAPOLIS TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Angie Rupe
<035>	Contact Telephone Number - Number of person identified in data line <030>	319-394-3456
<039>	Contact Email Address - Email Address of person identified in data line <030>	arupe@mtctech.net
<810>	Reporting Carrier	Mediapolis Telephone Company
<811>	Holding Company	
<812>	Operating Company	

[illegible]

CERTIFICATION OF Mediapolis Telephone Company

Reporting Period January 1 – December 31, 2012

Sec. 54.313(a)(5) Service Quality Standards and Consumer Protection Rules Compliance

Pursuant to § 54.313(a)(5) for High-cost Recipients, Mediapolis Telephone Company hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Mediapolis Telephone Company follows Customer Proprietary Network Information (CPNI) rules and also files the annual CPNI certification with the FCC pursuant to the FCC's current CPNI rules and regulations. Attached are annual notices to customers on matters related to customer privacy. Mediapolis Telephone Company has also implemented an Identity Theft Prevention Program in accordance with the federal Red Flags Rule.

I verify that the foregoing is true and correct. Executed on October 10, 2013.

/s/ William R. Malcom

William R. Malcom
General Manager & CEO
Mediapolis Telephone Company

-- Regulatory Notification--

Important information for customers with unlisted or nonpublished numbers

Billing, Name and Address (BNA) Notification

The FCC has ruled that under certain circumstances the Billing Name and Address (BNA) of all telephone customers (including unlisted and nonpublished customers) can be released to telecommunications service providers for use other than marketing purposes. The main reason for releasing BNA information is to ensure proper billing for certain types of calls.

For instance, calls such as collect, third number or calling card calls may be carried by an interexchange carrier who is not your presubscribed

interexchange carrier or who does not have a billing contract with our company. Under these circumstances, the carrier does not know who to bill the call to, and therefore, must request the BNA from our company in order to bill the call. We must provide the information to the requesting carrier.

BNA can also be released for several other reasons, including verification for presubscription and new address purposes, fraud prevention, servicing your account and similar purposes.

If you have an unlisted or nonpublished telephone number, you have a choice. If you do not want your BNA released by our company, we need affirmative notification from you within 30 days. You should know that if you provide us with such notification, your ability to make third number or calling card calls or to receive collect calls could be denied. Should you have questions regarding this matter or would like to block your BNA information from being released, please call our business office.

0612

Important Notice Regarding Your Account Information

MTC Technologies knows the importance of personal privacy to our customers. MTC Technologies keeps all account information strictly confidential to the fullest extent possible and uses industry-accepted technology to safeguard customer data. Recent changes in federal law concerning telecommunications companies regulate the use of account

information to selectively market specific products and services to specific customers.

What kind of information are we referring to?

This information, legally referred to as Customer Proprietary Network Information (CPNI), includes data such as which long distance carrier you have chosen, what calling features you use and which calling plans, if any, you have subscribed.

Who uses this information and is it protected?

Only MTC Technologies can see or use this information. It is never released to outside companies. You have the right, and we have the duty under federal law, to protect the confidentiality of this type of information.

What do I need to do?

No action on your part is necessary. If you wish to restrict MTC Technologies's ability to tailor our service offerings to your individual needs, you may contact us using the info below. Should you wish to restrict use of your CPNI, please

contact our local office at 319-394-3456 or office@mepotelco.net.

Your request should be sent within 30 days of receipt of this notice. Restricting CPNI may make you ineligible to receive information from MTC Technologies about new products and services, packaged offerings, and various promotions.

How does this affect services I receive?

Whatever you decide will not affect the provision of any services to which you subscribe. Your approval or denial for use of CPNI will remain valid until you tell us otherwise.

Again, we only use your account information to market other telecommunication products and services we offer and no action is required on your part unless you wish to restrict our use of your CPNI. You will still receive monthly bill inserts, quarterly newsletters, and other publications that are sent to all customers at the same time, so you will be kept up-to-date on what is happening in the company.

We look forward to being able to serve your telecommunication needs more efficiently with new products and services based on the information we know about your account.

0612

CERTIFICATION OF Mediapolis Telephone Company

Reporting Period January 1 – December 31, 2012

Sec. 54.313(a)(6) Ability to Function in an Emergency Situation

Pursuant to § 54.313(a)(6) for High-cost Recipients, Mediapolis Telephone Company hereby certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Mediapolis Telephone Company is able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. Mediapolis Telephone Company has backup battery (or equivalent power) reserve in its central office, which enables it to provide service for a reasonable period of time if external power is lost. Mediapolis Telephone Company's network is engineered to handle reasonable excess traffic in the event of traffic spikes resulting from emergency situations. Mediapolis Telephone Company has redundancy in its network for use in re-rerouting traffic when facilities are damaged.

I verify that the foregoing is true and correct. Executed on October 10, 2013.

/s/ William R. Malcom

William R. Malcom
General Manager & CEO
Mediapolis Telephone Company

Low-Income Telephone Assistance Program

Lifeline

Lifeline is a plan that assists qualified low-income lowans by providing a monthly reduction of \$9.25 on their local telephone bill.

You may only receive low-income assistance from one wireline or wireless telephone provider per household.*

*NOTE:

A "Household" is defined as any individual or group of individuals who are living together at the same address as one economic unit. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household.

Eligibility Requirements

To be eligible for Lifeline assistance, you must meet income-based criterion currently defined as at or below 135 % of the Federal Poverty Guidelines (see table inside) **OR** participate in at least one of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance to Needy Families Program (TANF)
- National School Lunch Program (NSL)

In addition, you must not currently be receiving Lifeline assistance, and no other person in your household can be subscribed to the Lifeline program.

To Apply for Lifeline:

1. Complete the certification form attached to this brochure, (please include any supporting documents) and submit it to your local telecommunications provider's business office. This address can be found in your local telephone directory.
2. Re-certification forms are mailed to all subscribers every year. When you receive a re-certification form, complete and return it to your local telecommunications provider within 30 days. Your telecommunications provider will suspend your eligibility for low-income assistance if you do not return the re-certification form.

Federal Government Lifeline Program for Low-Income Telephone Assistance

Revised: January 2013



Courtesy of:
Iowa Telecommunications Association,
Iowa Utilities Board,
Rural Iowa Independent
Telecommunications Association and



319-394-3456

www.mttech.net

135 percent of federal poverty guidelines

(As of January 24, 2013)

Number of people living in home	Household Income (at or below)
1	\$15,512
2	\$20,939
3	\$26,366
4	\$31,793
5	\$37,220
6	\$42,647
7	\$48,074
8	\$53,501
* For each additional person	Add \$5,427

Application Checklist

Please provide the following information:

1. A signed and completed Lifeline assistance certification form.
2. A copy of one of the following if applying based on the size and income level of a customer's household:
 - Last year's federal or state income tax return
 - Current annual income statement from employer
 - Paycheck stubs for most recent three consecutive months
 - Social Security statement of benefits
 - Veteran's Administration statement of benefits
 - Retirement or pension statement of benefits
 - Unemployment or worker's compensation statement of benefits
 - Letter of participation in general assistance
 - Divorce decree or child support documentation

3. Supporting documentation of program-based eligibility if applying based on participation in any programs listed on the back of this brochure.

Acceptable documentation of program eligibility includes the current or prior year's statement of benefits from a qualifying assistance program, a notice, letter or documents of participation in a qualifying assistance program, or another official document demonstrating that you, or one or more of your dependents, or your household receives benefits from a qualifying assistance program. **These documents will not be kept or stored by the local telecommunications provider.**

For questions,
call us at
319-394-3456



Company Name: MTC Technologies

Iowa Lifeline Assistance Certification Form

The information on this application is strictly confidential and will only be used to assess your eligibility for Lifeline Assistance. Any documentation received will not be kept, shared or stored.
(PLEASE PRINT)

Name:

(Last)

(First)

(Middle)

Residential Address: (may not be a P.O. Box)

(Street)

(Apt. #)

(City)

(State)

(Zip)

Check one below:

☐ Permanent Address

☐ Temporary Address (must verify address every 90 days)

Is this address occupied by multiple households? _____ Yes _____ No

Billing Address (if different than Residential Address):

(Street)

(City)

(State)

(Zip)

Telephone number or existing account number: _____

Date of Birth:(mm/dd/yyyy) _____ **Last 4 digits of Social Security #:** _ _ _ _

Please answer the following questions:

1. Are you or anyone in your household currently participating in any of the following programs?
(Check one & attach documentation*)

☐ Medicaid (e.g. Title XIX/Medical, State Supplemental Assistance)

☐ Supplemental Nutrition Assistance

☐ Supplemental Security Income (SSI)

☐ Federal Public Housing Assistance Section 8

☐ Low-Income Home Energy Assistance Program (LIHEAP)

☐ Temporary Assistance to Needy Families Program (TANF)

☐ National School Lunch Program (NSL) Free Lunch Program; **OR**

2. Is your income at or below 135 percent of the Federal Poverty Guidelines?
_____ Yes _____ No (*Proof of income is required)

If yes, how many persons are in your household? _____

3. Are you or anyone else in your household currently receiving any Lifeline telephone assistance from any other wireline or wireless telephone provider?
_____ Yes _____ No

***NOTE:** Any documentation received with the certification form will not be kept or stored by the local telecommunications provider.

By signing below, I certify under penalty of perjury the information contained within this certification form is true and correct to the best of my knowledge:

- ☐ I have read the information on this certification form and understand that I must meet the qualifications listed on this form to receive assistance from this program.
- ☐ I understand that the individual named on the documentation provided demonstrating program-based eligibility, if not me, is part of my household.
- ☐ I understand that willfully providing false or fraudulent information to receive a Lifeline benefit is punishable by law.
- ☐ I understand that Lifeline is a federal government benefit program and willfully making false statements in order to obtain that benefit can be punished by fine or imprisonment, or that I can be barred from the program.
- ☐ I agree to provide documentation of my eligibility, when required to do so.
- ☐ By participating in this government program, I agree to allow my provider to give my full name, full residential address, date of birth and the last four digits of my social security number to the national database. I understand that failure to comply will deny me the Lifeline benefit.
- ☐ I certify that my household is receiving no more than one Lifeline-supported service and understand that violation of this requirement will result in de-enrollment from the program and could result in criminal prosecution.
- ☐ I understand that I may not transfer my service to any other individual.
- ☐ I acknowledge that I may be required to re-certify my eligibility for Lifeline at any time and failure to re-certify my continued eligibility will result in de-enrollment and termination of Lifeline benefits.
- ☐ I understand that I must notify my telecommunications provider within 30 days if I no longer meet the income-based or program-based criteria for receiving Lifeline service, if I am receiving more than one Lifeline benefit, or if another member of my household is receiving a Lifeline benefit, and that I may be subject to penalties if I fail to do so.
- ☐ If I move to a new address, I agree to provide my new address to my telephone provider within 30 days.
- ☐ I understand completion of this certification form does not constitute immediate acceptance into this program.

Signature _____ Date _____

Prompt return of this certification form to your local telephone provider is necessary to ensure proper credits to your account. Certified low-income telephone assistance subscribers will receive a re-certification form annually from their local telecommunications provider and must return that form to their telecommunications provider within 30 days to ensure the continuation of assistance benefits.

SERVICE PROVIDER USE ONLY

Telephone # Associated with Lifeline service: _____

Initiation Date: _____

De-enrollment Date: _____

Type of documentation Reviewed: ☐ Award Letter ☐ Voucher ☐ Benefits card ☐ Income Statement ☐ Other _____

Identifying Information of Document Submitted: _____

Documentation Expiration date (if applicable): _____

Name on Documentation (if different from name of applicant): _____

Method documentation was provided: ☐ In Person ☐ Fax ☐ Mail ☐ Electronically

Reviewed by: _____ Date Reviewed: _____

Eligibility documentation destroyed by: _____ Date destroyed: _____

351251_IA_3016

ROR Data – 3005a, 3005b, 3005c
(Balance Sheet, Income Statement, Cash Flows)

REDACTED – FOR PUBLIC INSPECTION

351251_IA_3026

ROR Data – Audited Financial Statements

REDACTED – FOR PUBLIC INSPECTION